

Workday Safety and Security

Safety from the start.

Since day one, protecting the security and privacy of our customers' data has been a priority for Workday. We continually implement robust technical and organizational security controls to ensure your data is safe. And our global data protection program is founded on strict policies and procedures regarding access, use, disclosure, and transfer of customer data.



Keep your information safe.

Security is a big concern for organizations looking to adopt the cloud. At Workday, we've built and continually update rigorous safeguards into every product and process. Our proven approach ensures the highest security and integrity of customer data, and protects against security threats or data breaches.

Cross-border data transfers.

We understand data privacy regulations are very complex. It's essential that a cloud provider understands how to appropriately protect the privacy of your personal data. At Workday, our comprehensive program for processing personal data aligns with the most current data privacy laws and compliance regulations. We provide our customers with an in-depth global data protection agreement that clearly explains how we process personal data. Workday annually self-certifies to the U.S.-EU Safe Harbor privacy framework and adheres to the Standard Contractual Clauses approved by the European Commission for transfer of personal data from the European Union to a third country.

Co-location in top tier data centers.

Workday selects the most secure and reliable data-center providers as partners. We provision our disaster recovery sites with infrastructure equivalent to that in our production sites. This assures we can minimize disruption of service and data loss for our customers.

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Regulatory compliance and certifications.

To demonstrate how Workday protects customer data, we provide independent third-party reports to our customers. We regularly pass rigorous third-party compliance audits of our security, confidentiality, availability, and privacy controls. Workday publishes Service Organization Controls 1 (SOC 1), Service Organization Controls 2 (SOC 2), and [Service Organization Controls 3 \(SOC 3\)](#) reports. Workday has also achieved ISO 27018 and 27001 certifications and the [TrustE Cloud Privacy certification](#).

Delivering a reliable experience.

You expect your enterprise applications to be available whenever you need them. Not a problem. From the beginning, we designed the Workday with reliability in mind. As a result, Workday has delivered 99.9% uptime over the past two years. We even minimize planned outages.